

## Reservation Instructions dNOW: November 3<sup>rd</sup> to 5<sup>th</sup>, 2023

Dear Group Leader,

We are excited at your consideration of camping with us for a fantastic time of worship, relationships, and fun. We look forward to providing the program so that you can spend time building relationships with your campers. As such we are asking you to look forward with us to plan what may well be the most memorable event in the life of your camper, or in the life of a sponsor. This looking forward requires all of us to anticipate the unknown, but as we do it together and observe the deadlines that have been established, we will have done everything we can to make sure this event is life changing.

If you need more information on the event details, please check the website. If you are ready to plan your event, then we ask you to please read the following instructions carefully to make sure that all procedures are clearly understood. Should you have any questions please feel free to give us a call. All, LET'S GO CAMPING!

#### **DEFINITIONS**

Reservations: A placeholder for a bed at camp. To assure that your church can send campers and sponsors to camp you must have a reservation for each person. Hesperus does not accept reservations made by individual campers; all reservations must be made by a church. Reservations are made only by completing a **GROUP BOOKING FORM** and sending it to the camp office with the appropriate deposit. We need to know the gender of each reservation to monitor occupancy in each cabin. We do not wish to know who the individual is until the registration forms are needed.

<u>Normal Registration Deadline</u>: This deadline should not be interpreted as the day to make reservations. Due to increasing attendance and events starting to sell out reservations should be made as early as possible.

<u>Registration</u>: All persons attending camp must be registered before they can participate in camp. Registration forms are specific to campers and sponsors and must be fully completed and turned in to the church. The church will then submit the forms with a **GROUP REGISTRATION FORM** by the deadline stated in the details.

#### **Timeline for FORMS**

3 Months +	2 Months	1 Month		
	2 332333		10 days out	-
Group Booking Form				
Group Booking MODIFICATION Form				
			Registration Forms	

RESERVATIONS

Reservations may be made any time after the forms are published online. Send only the **GROUP BOOKING FORM** and the deposit when making reservations.

MODIFICATIONS

Reservation modifications may be made at any time after reservations are made. A **GROUP BOOKING MODIFICATION FORM** must be used and must be accompanied by the appropriate deposit.

REGISTRATION

Camper and Sponsor Registration Forms are due in the office usually 10 days before the event starts. They must be completed and must be accompanied by the **GROUP REGISTRATION FORM**. If someone registers after this deadline it is not a problem if we still have space available. Contact the camp office for details.

Office Use Only			
Date Rcvd.			
Dep. Amt.			
Check #			

22265 Hwy 140, Hesperus, CO 81326



## **Group Booking Form** dNOW: November 3<sup>rd</sup> to 5<sup>th</sup>, 2023

The Hesperus programming model is one that serves individuals within the context of church groups. Churches will make reservations with Hesperus for the number of individuals they wish to bring to camp, but the individuals will make reservations with the church. As such, this form and the deposit check are required to secure space for your group. Please complete the following and return it to Hesperus with a check for the deposit amount.

Mailing Address							
City			State		Zip Cod	e	
Home Phone		Cell Phone	e				
Church Phone		E-Mail					
rese the i		- Student Sponson	Males Student Sponse	ble. Be su		ors are co	
	ould like the following quanti these reservations (shirts are		S M	L	XL	2XL	3XL
	mal Registration is <b>\$95.00/p</b> e Deadlines below)	erson					
rese avai becc	ervations were received. If s ilable space(s). If you decline	our reservations will be added t pace becomes available, you wil e the space(s), your deposit will he reservation becomes a full pr nded after camp starts.	I be contacted to de be refunded. If you	termine v accept th	vhether yo e space(s)	ou want th the depo	ne sit
T-sh Cano <u>Octo</u>	cellation Deadline: ober 27, 2023	Reservations made after this da Decreases in reserved spaces m All spaces held or made after th ue in the camp office. All forms	ust be done by this is date become a <b>FL</b>	date or de	COMMITI	MENT!	ttached.
Make a copy of this fo	orm after it has been filled o	ut. Keep one for your records. N	Mail the completed f	orm and a	a check to	Hesperus	Baptist
reservation 2. If my reque REGISTRATI 3. Final payme 4. I have read	and the respective deposit ns. Forms/deposits received est is made or received aft ION FEE for each space and ent is due upon arrival at cal and will, for the sake of stev	s must be received in the call after the Deadlines will be challer the Normal Registration Deacancellation will forfeit this full amp, must be paid with a church wardship and effective ministry,	orged as a FULL PRIC addine I am commit amount. check, and it will be comply with all dea	ting to The deposite deposite deposite defines and	TMENT! HE FULL P d the next policies s	PRICE, STA	day.

Office: 970.385.4389

info@hesperuscamp.com



### **Group Booking Form**

dNOW: November 3<sup>rd</sup> to 5<sup>th</sup>, 2023

#### **GROUP BOOKING MODIFICATIONS**

Once you have completed the GROUP BOOKING FORM and sent it in with the deposit you have successfully reserved bed spaces, unless we are sold out and you were put on a waiting list. In managing reservations, we understand that things change, and know that they change in a variety of ways. As such we have outlined below the scenarios that we commonly encounter when Group Bookings need to be modified. Should you need to make modifications please contact our office at 970-385-4389 and a Group Booking Modification Form will be sent to you.

#### Gender Count MODIFICATION (only to trade previously reserved spaces for additional spaces of the opposite gender.)

I am keeping the same number of reservations, but I wish to trade previously reserved space for additional space of the opposite gender. Or, I am keeping the same numbers, but I wish to reduce the number of students and increase the number of sponsors (for either gender), or vice versa.

Conditions: There must be space available in the cabins to accommodate the change.

Obligations: There are no additional obligations when making these changes.

#### **Booking DECREASE**

I wish to DECREASE the number of spaces I have reserved for camp.

<u>Conditions:</u> There are no conditions that will prevent a decrease in your reservations.

Obligations: When cancellations are made there is an automatic forfeit of the deposit for each space. If this decrease

is made after the Normal Registration Deadline there is a commitment to pay the **FULL REGISTRATION** 

FEE for each space.

#### **Booking INCREASE**

I wish to INCREASE the number of spaces I have reserved for camp.

#### On or before the NORMAL REGISTRATION DEADLINE

<u>Conditions:</u> There must be space available in the cabins to accommodate the change.

<u>Obligations:</u> As with the original reservations, additional reservations must be accompanied by a non-refundable

deposit. If a cancellation is made before the Normal Registration deadline only the deposit is forfeited. If a cancellation is made after the deadline there is a commitment to pay the **FULL REGISTRATION FEE for** 

each space even if the reservation is later cancelled.

#### After the NORMAL REGISTRATION DEADLINE

Conditions: There must be space available in the cabins to accommodate the change.

Obligations: As with the original reservations, additional reservations must be accompanied by a non-refundable

deposit. If a cancellation is made after the Normal Registration deadline there is a commitment to pay

the **FULL REGISTRATION FEE for each space** even if the reservation is later cancelled.

#### THE PROCESS

1. Call the Hesperus office. You will be sent a form to sign and return to the office to finalize your changes.

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 The form and the respective deposits must be received in the camp office BY THE APPROPRIATE DEADLINE to secure reservations. Forms/deposits received after the Normal Registration deadline will be charged the full registration fee.

Office: 970.385.4389



# hesperus dnow: November 3<sup>rd</sup> to 5<sup>th</sup>, 2023

Church/Group Name	City
On-Site Group Leader	Phone Number ()
This form MUST be printed and enclosed with your CAMPER and SPONSOR reg	istration forms that are due by October 27,2022.
You may fill in this form in ACROBAT before you print it, or you may print it and	fill it in by hand. Please PRINT legibly.
Sponsors must be 18 years of age or older and are required for every 10 campe	ers. (Please list them in the <b>bold</b> boxes.)

	Name	Gender	T-Shirt Size (S M L XL 2XL 3XL)	Current Grade	Parent/Guardian Name	Parent / Guardian / Spouse Phone Number	OFFICE USE ONLY Forms Rcvd.
S		F					
1		F					
2		F					
3		F					
4		F					
5		F					
6		F					
7		F					
8		F					
9		F					
10		F	1				
S		M					
11		М					
12		М					
13		М					
14		М					
15		М					
16		M					
17		М					
18		М					
19		M					
20		M					
S							
21							
22							
23							
24							
25							
26							
27							
28		-					
29							
30							

To clarify registration policies, we have defined the intent of the policies and described scenarios to help explain how the policies play out in typical situations.

Normal Registration Deadline – This date is established in order that we can order t-shirts and have numbers on which to base other decisions. Suggestion: Make your church's registration deadline early enough to allow you time to get your registration to the camp by the deadline. You may register as early as you like.

**FAQ:** When is my form and deposit due in the office? **ANSWER:** By the close of business on the deadline day. Please do not wait to mail your registration on the deadline as it will not be in the office on time. You need to determine what it takes to get your church's reservations into our office by the deadline and then set your church sign up deadline accordingly. For instance, if our deadline is in on Monday, you will not be able to hold your sign up open through the Sunday before unless you intend to drive your form and deposit to the camp on Monday. If you need to mail your reservations, consider closing your sign up a few days or a week earlier.

#### Remember:

- If there is no signed form with a corresponding deposit, then a reservation does not exist.
- Events are selling out so you must begin to think about making reservations early to secure places for your church. Most churches know historically how many they bring to camp and can reserve at least a few spaces early, then add more spaces as you see the need. Pass the responsibility on the to the campers.

**FAQ:** Can a camper/sponsor register after this deadline? **ANSWER:** YES. Registration is open until the time camp starts. **However, you do need to call to verify space availability before bringing an unregistered person to camp.** 

<u>Cancellation Deadline</u> – The same date as the Normal Registration Deadline. Cancellation after this date carries a full price commitment. This date is established so that, in the event of a sold-out camp, we can give group leaders enough time to make alternate plans for their group. This means that we are turning people away, and if you cancel after this time, we may not have anyone to fill the bed and we lose ministry and income opportunity. We are also making financial commitments in preparation for the camp and must be able to recover the costs.

<u>Deposit</u> – The dollar amount required to hold a bed space for your group. It is non-refundable and non-transferrable. For Hesperus it does not represent a particular individual, only a bed space.

**FAQ:** My church cannot afford to pay money that far in advance. **ANSWER:** Consider passing the deposit obligation on to the camper as it will encourage ownership and accountability.

**FAQ:** Johnny registered with our church to come to camp, but he cannot attend, and it is after the Cancellation Deadline. Can Bobby come in his place? **ANSWER:** YES. We do not care who is in the bed until the day camp starts. You have simply reserved a bed space. **Exception:** If you reserved a space for a girl and want to replace her with a boy, you need to call the camp first to verify space availability in the boy's cabin (and vice versa).



## Group Booking Modifications Form dNOW: November 3<sup>rd</sup> to 5<sup>th</sup>, 2023

To make modifications to your group booking please call the Hesperus office at 970-385-4389 to discuss your need (either to decrease or increase your number). After calling, please fill out the top of the form and the section that relates to your modifications then email or deliver to camp office. Group Leader/Contact **Booking DECREASE** I wish to DECREASE the number of spaces I have reserved for camp by \_\_\_\_\_\_ Bed Spaces. I understand that I will forfeit the deposit made for each space. I also understand that I need to email this form after calling. \_\_\_\_ Date \_\_\_\_ Leader Signature **Booking INCREASE** I wish to INCREASE the number of spaces I have reserved for camp by the following number of bed spaces: REQUIRED DEPOSIT \_\_\_\_\_ Spaces x \$25/person = \$ \_\_\_\_\_ Deposit Due I have called the Hesperus office and received verbal confirmation for the spaces reserved above. I understand that if my request is made after the Normal Registration Deadline I am committing to the full price, late registration fee for each space and cancellation will forfeit this full amount. I understand that I will email this form and then place it in the mail or deliver it to the camp office with the respective deposits to secure these spaces. I will be sending all completed Registration Paperwork for these campers by the Paperwork deadline. If today's date is passed the deadline, I will bring the completed paperwork and full payment when I come to camp and will not send a deposit. Leader Signature